



Federal Government Program originated in 2018 and renewed in 2022

## WHAT IS IT?

- Low-cost internet for randomly selected families who receive maximum Canada Child Benefits (CCB) and low-income seniors who receive the maximum Guaranteed Income Supplements (GIS)
- Available through participating service providers
- \$10/month + HST for up to 100 GB of data OR \$20/month + HST for 200 GB
- No equipment or installation fees

## HOW DO HOUSEHOLDS ACCESS THIS OFFER?

Eligible households must receive a letter from the Government of Canada. This letter will contain an access code that they will need in order to sign up online at [connecting-families.ca](https://connecting-families.ca). They can also call Innovation, Science and Economic Development Canada at 1-800-328-6189 (voice); 1-866-694-6189 (TTY) for support with registering. The access code will be valid for the entire duration of the initiative if the household remains eligible.

## WHICH PROVIDERS PARTICIPATE?

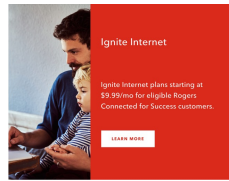
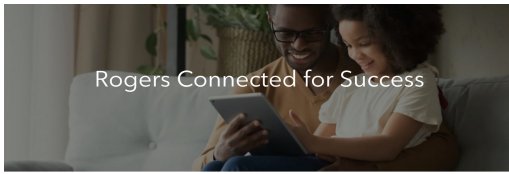
The following Internet service providers are voluntarily participating in the Connecting Families initiative, offering discounted Internet to eligible seniors and families:

- Access Communications Co-operative Limited
- Beanfield Technologies Inc.
- Bell Canada (including Bell Aliant and Bell MTS)
- Cogeco
- Coopérative de câblodistribution de l'arrière-pays (CCAP)
- Hay Communications
- Mornington
- Novus Entertainment Inc.
- Quadro
- Rogers
- Rural Net
- SaskTel
- Shaw
- Tbaytel
- TELUS
- Urbanfibre
- Vidéotron
- Westman Media Cooperative Limited

## QUESTIONS?

Before calling, visit the website first to see if the FAQs answer your questions.

[CONNECTINGFAMILIESFAQ](#)



Rogers Connected for Success offers high-speed, low-cost internet to rent-geared-to-income tenants of a non-profit housing partner organization, eligible individuals receiving provincial income or disability support, and seniors receiving the Federal Guaranteed Income Supplement. The program is also available to those receiving the maximum Canada Child Benefit and maximum Guaranteed Income Supplement through the Federal Connecting Families program.

## How do I apply?

1. Check the Partner List to see if your housing complex or co-op qualifies OR download your most recent OW statement, ODSP Proof of Assistance from the My Benefits portal OR have your most recent T4A(OAS) showing box 21.
2. After confirming you qualify, email the following information to [cfsapplication@rci.rogers.com](mailto:cfsapplication@rci.rogers.com)
  - Name
  - Housing Provider (only if applicable)
  - Complete Mailing Address
  - Indicate if you are an existing Rogers customer

## Housing Partners:

To see if your housing complex or co-op has signed up as a partner with Rogers Connected for Success visit:

<https://connectedforsuccess.ca/partner-organizations/>

Over 350 housing partners have signed up for Connected for Success. If your residence is not on the partner list let your housing provider know that applying to be a partner is a quick and easy on-line process.

If you have questions, visit the website and review the FAQs section or call 1-866-689-0758 between 9AM ET and 6PM ET Monday through Friday or 9AM ET and 5PM ET Saturday and Sunday.

## TELUS MOBILITY FOR GOOD

### YOUTH

FREE cell phones and FREE cell phone plans for Youth ages 18-26 who have lived experience in the child welfare system and can produce a letter of eligibility completed by a ministry/agency and are/would have been eligible for Continued Care and Support for Youth (CCSY) at any Ontario Children's Aid Society. Applications are done online at [TELUSFORGOODYOUTH](https://www.telusforgoodyouth.com). Once the initial application is approved, applicant will be emailed a verification code and further instructions.

### SENIORS

Subsidized cell phone service (\$25/month) for low-income Seniors. Seniors receiving at least \$6,500 per year of the Guaranteed Income Supplement (GIS) are eligible. Applications can be done online at

[TELUSFORGOODSENIORS](https://www.telusforgoodseniors.com)

OR by mailing a copy of your Old Age Security Statement along with your **Full name, return address and contact phone number** to:

**TELUS**  
**Attention: CART – Mobility for Good Program**  
**4535 Canada Way**  
**Burnaby, BC V5G 1J9**