

Utility Payment Assistance

BUDGETTING OPTIONS

Equal monthly billing

Available from both Burlington Hydro (hydro and water) and Enbridge Gas (gas). Contact the utility and request this option.

Burlington Hydro

General enquiries: (905) 332-1851;

Equal bill online application https://www.bhiforms.com/index_residentialepp.php

Enbridge Gas

General billing enquiries 1-877-362-7434

Info and online application

<https://www.enbridgegas.com/residential/my-account/equal-monthly-payment-plan>

Direct third-party payment for recipients of OW and ODSP

The Ministry of Children, Community and Social Services (MCCSS) will pay:

- landlords,
 - utility companies and
 - vendors of directly billed goods and services such as medical supplies and mobility device repairs. utility bills directly,
- out of OW and ODSP entitlement.

Apply online. Your case worker can assist.

Online application is done through the Ontario Central Forms Repository. Search for form # 006-3216 Direct Bank Deposit (Electronic Funds Transfer) Enrolment / Change of Information Third Party Payees

www.forms.ssg.gov.on.ca

Once enrolment is processed, you will be provided with instructions.

Email address and verification of banking details is required.



Ontario Electricity Support Program (OESP)

OESP will reduce the cost of household electricity by applying a monthly credit directly to the hydro bill. The credit amount will depend on how many people live in the home and the combined household income. Details and application are online.

Applicants need to provide SIN and annual income for all income-earning members of the household. Income tax returns will be consulted prior to approval so these should be up-to-date for all income-earning members of the household. Renewal required every two years.

<https://ontarioelectricitysupport.ca/>

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IN ARREARS?

Low-income Energy
Assistance Program

Low-income Energy Assistance Program (LEAP)



Eligibility is based on number of people in household and household income. Assistance is **up to \$500 in emergency assistance for electricity bills and \$500 for natural gas bills**. Only available if in arrears and facing disconnection (see 2023 exception below). Assistance is available once annually (again see 2023 exception below). Program is administered by The Salvation Army – Burlington Community & Family Services
Phone: 905-637-3893 x 103

Effective February 27, 2023: Through 2023 the applicant still needs to be in arrears but does not need to be in threat of disconnection or have been disconnected, and the limitation on receiving LEAP emergency financial assistance only once per year is waived, but the total amount received by a household may not exceed the maximum grant amount for the year.



HALTON – Housing Stability Fund

Are you at risk of losing your housing?

Are you struggling to pay your housing costs? Afraid of eviction? Halton Region's Housing Stability program may be able to help you. This program will assess your eligibility for one-time assistance with basic housing expenses such as:

- Rental arrears (rent payments that are overdue)
- Last month's rent
- Utility arrears
- Moving/storage
- Furniture

The purpose of this program is to help people maintain their housing.

How to apply

Call 311 to discuss your situation and apply for this program.

Energy Affordability Program

Ontario residents who qualify for this program will have an energy-efficiency expert visit their home to conduct a free energy needs assessment to identify opportunities to help them save energy, receive upgrades and replace eligible appliances. To determine eligibility call 1-844-770-3148 or complete the intake form at <https://saveonenergy.ca/en/For-Your-Home/Energy-Affordability-Program/Application-Form>